

## Ask the Auditor

Wanda Lynn Riley Chief Audit Executive September 11, 2013

#### Bridging the Gap

The purpose of the Bridging the Gap series is to allow UC Berkeley thought leadership, faculty, and staff to excel together by providing a forum to discuss emerging and hot button issues, foster an open exchange, and inform decision-makers.

Visit us at : 611 University Hall http://audit.berkeley.edu 510-642-8292 audit@berkeley.edu





## Ask the Auditor

**Disclaimer:** Advice provided through "Ask the Auditor" is intended for informational purposes and internal use by the University of California, Berkeley. The questions raised and answers provided through "Ask the Auditor" reflect a representative set of circumstances. Your questions may involve a variation of facts which may cause answers/outcomes to be different. Policies and procedures are subject to change and may require interpretation. Where appropriate, campus resources and/or subject matter experts have been engaged. Please feel free to contact Audit and Advisory Services directly at audit@berkeley.edu.



Can I setup a crowdfund to pay for a University project?



- A.Yes
- **B.No**
- C.It depends



## Can I setup a crowdfund to pay for a University project?



Let's assume it is a valid University project.

- Are you authorized to solicit gifts on behalf of the University?
- Are receipts deposited in an authorized University bank account?
- Are you authorized to acknowledge gifts?
- Are tax receipts for gifts greater than \$250 issued by University Relations?
- Are pledges accepted?
- Is there a gift agreement?
- Is the arrangement a gift, a loan, a grant, or an equity investment?



## Can I setup a crowdfund to pay for a University project?



Let's assume it is a valid University project.

- What are the obligations of the University?
- What are the rights of the donor, lender, sponsor, or investor?
- What happens if the project is not a success?
- Does the gift fee or facilities and administrative charge apply?
- Is a vendor used to host the campaign? If so, was the agreement appropriately vetted and approved?



## Can I setup a crowdfund to pay for a University project? THE DAILY CALIFORNIAN

Your Own Crowdfunding Websi



Research & Ideas

Sunday, August 25, 2013 UC Berkeley professor crowd-

funds to develop learning programs

Olive Tree Initiality UC Berkeley	Olive Tree Initiative a Conflict Trip	t Berkeley, I	srael-Pal
Home	Short URL http://inv.st/1X7/1  Short URL http://inv.st/1X7/1	Follow Campaign	0
About This	Campaign	Like 2	Investors C



What is the difference between privacy and information security?



- A. Nothing at all, what's the fuss about?
- B. Limited to personal vs. all business information
- C. Unregulated vs. regulated



#### What is the difference between privacy and information security?



Privacy	Information Security
Notice	Confidentiality
Consent	Integrity
Limitation on what is collected	Availability
Limitation of the use to stated purpose	Personal information
Personal information	Business information
Protection (appropriate disclosure)	Disclosure only to those that have a need
Compliance with policies, laws and regulations	Compliance with policies, laws and regulations



## What is program income?



If directly generated by a grant supported activity, or earned only as the result of the grant agreement during the grant period, which sources are program income?

- A. Conference fees
- B. Sale of books
- C. Sale of services
- D. Membership fees
- E. All of the above



### What is program income?



Program income is defined as "gross income received by the grantee...directly generated by a grant supported activity, or earned only as the result of the grant agreement during the grant period" [CFR §2541.250(b) and §2543.249(a)]. Program income includes fees from services performed under the grant, and income from the sale of commodities or items fabricated under a grant agreement. Revenue you receive from sources to support the program that doesn't directly result from grant activities is not program income.



## What is program income?



- Fees charged to register participants for a workshop or conference.
- The sale of commodities, data and information records, services or items fabricated or produced under a sponsored program such as books and publications, software, child care, tutoring, etc., inclusive of license fees, royalties, copyrights and patents.
- Rental or usage fees charged for use of supplies or equipment purchased with grant program funds.
- Revenue realized through the sale of products made under a program involving vocational training.
- Membership fees charged to individuals and organizations for grant related activities.
- Sale of real property, including debt obligations such as mortgages.



As we transition to CSS and fax or scan and forward timesheets to CSS, do we need to keep the original timesheet?



- A. Yes
- B. No
- C. It depends



#### As we transition to CSS and fax or scan and forward timesheets to CSS, do we need to keep the original timesheet?



There is no legal requirement to maintain the paper timesheet once imaged as the official record. How the image is captured is not a legal matter. So the questions to ask are:

What is most efficient?

What is most user friendly?

What provides the best image quality, as the original will not be available?

What is most cost effective?

There should be a quality control to assure that all documents are scanned, legible, and linked to the appropriate individual.



What controls are in place to ensure appropriate signature authorization over transactions in the shared service environment?



- A. Controls are the same as pre-shared services
- B. Shared services is responsible for all controls
- C. Controls are evolving



What guidelines are in place to ensure appropriate signature authorization over transactions in the shared service environment?



Signature Authorization: As the campus/university transitions to the shared services environment to streamline processes for faculty, PIs and administration, what guidelines are in place to ensure that signature authorizations can withstand audit by internal and external entities?



#### What guidelines are in place to ensure appropriate signature authorization over transactions in the shared service environment?



Delegations of authority have not changed as such signature authorizations have not changed. What appears to have changed is how such is documented and who is responsible for validation. Signatures/approvals appear to be obtained offline and verified by CSS prior to creating and approving requisitions and approving vouchers.

Department administrators remain responsible for monthly financial reviews which are asserted to identify significant exceptions.



Can I accept a promotional gift/reward/offer from a vendor?



A. YesB. NoC. It depends



# Can I accept a promotional gift/reward/offer from a vendor?



Conflict of Interest: Please define non-cash gifts valued in excess of \$25 from vendors that do business with the University. For example, if Apple offers a promotional deal that provides a gift card in excess of \$25 for Apple services with the purchase of an Apple product, are there restrictions on who can accept the promotional gift? How does this affect university employees that own stock in Apple and have authority to buy or approve purchases that include such promotional offers? This question applies to all vendors. Apple is just used to illustrate one valid scenario of when this occurs.



# Can I accept a promotional gift/reward/offer from a vendor?



A gift card would be considered a non-cash gift. The gift card should not be used for an employee's personal needs and wants -- the University purchased something that came with a gift card. The gift card should be used for university business.

Employees can own stock in public companies without a problem, unless their ownership is 10% or greater. Then they must disqualify themselves from decisions involving the company. Not many employees will own 10% of Apple. The rules change for non-public companies -- the university can't do business with them if an employee owns 10% or more.



When is it allowable for the University to pay for a "going away" party?



- A. Never
- **B.** Always
- C. When transferring to a different department
- D. When employed more than five years
- E. None of the above



When is it allowable for the University to pay for a "going away" party?



Is it allowable for the University to pay for a "going away" party for an employee under the following circumstances:

- The employee has been with the University over 5 years;
- The employee has been with the department or college they are leaving for less than 5 years;
- The employee is transferring to another college on campus not leaving campus?



### When is it allowable for the University to pay for a "going away" party?



The University may pay for or reimburse costs for meals or light refreshments associated with official employee morale-building and appreciation activities that serve a University business purpose. Examples of such occasions include a gathering to honor a departing employee who is retiring or who is separating from employment with the University after at least 5 years of service, employee recognition receptions, annual faculty/staff picnics, new employee receptions, and holiday gatherings. Under no circumstances may University funds be used for occasions such as employee birthdays, weddings, anniversaries, or other occasions of a personal nature.



#### What provisions are in place to ensure that operational needs are maintained at an acceptable level during an internal investigation of a whistleblower or other complaint?



Maintaining Operational Needs during the Internal Investigation Process: What provisions are in place to ensure that operational needs are maintained at an acceptable level during an internal investigation of a whistle-blower or other complaint? If key positions are alleged to be in violation of UC policies or outside regulations and it's determined to be necessary to place such employees on investigatory leave in order to eliminate the perception of retaliatory actions against the complainant, what rights does management have to maintain operational needs of their respective unit that does not jeopardize the investigation and/or the rights of the parties involved in the complaint? This is of particular concern in light of the length of time involved in conducting thorough internal investigations.



What provisions are in place to ensure that operational needs are maintained at an acceptable level during an internal investigation of a whistle-blower or other complaint?



Managers are expected to ensure that the operational needs of their units are met even when there are unforeseen circumstances. The nature of the circumstances will influence the solutions the manager considers, and may include temporary reassignments or other forms of backup. If the individual on leave plays a key role in the unit and has no backup, the manager should discuss this with central HR and whoever is managing the investigation. There may be creative alternatives.



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## fraud /fro:d/ • fraud /fro:d/ • tended to result tended to result

- A. Deception
- B. Stealing
- C. Error RAUD ALERT
- D. All of the above
- E. None of the above



#### What is Fraud? tended to resul

A false representation of a matter of fact—whether by words or by conduct, by false or misleading allegations, or by concealment of what should have been disclosed—that deceives and is intended to deceive another so that the individual will act upon it to her or his legal injury.



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fraud [fro:d]

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#### What is Fraud? tended to resul

Fraud must be proved by showing that the subject's actions involved five separate elements: (1) a false statement of a material fact,(2) knowledge on the part of the subject that the statement is untrue, (3) intent on the part of the subject to deceive the alleged victim, (4) justifiable reliance by the alleged victim on the statement, and (5) injury to the alleged victim as a result.



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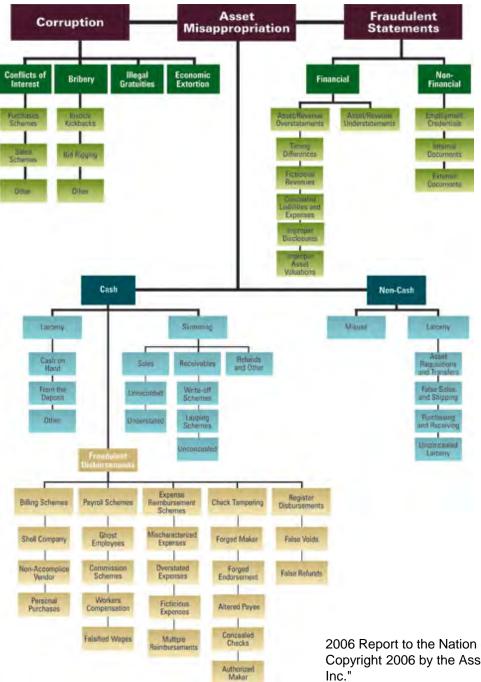
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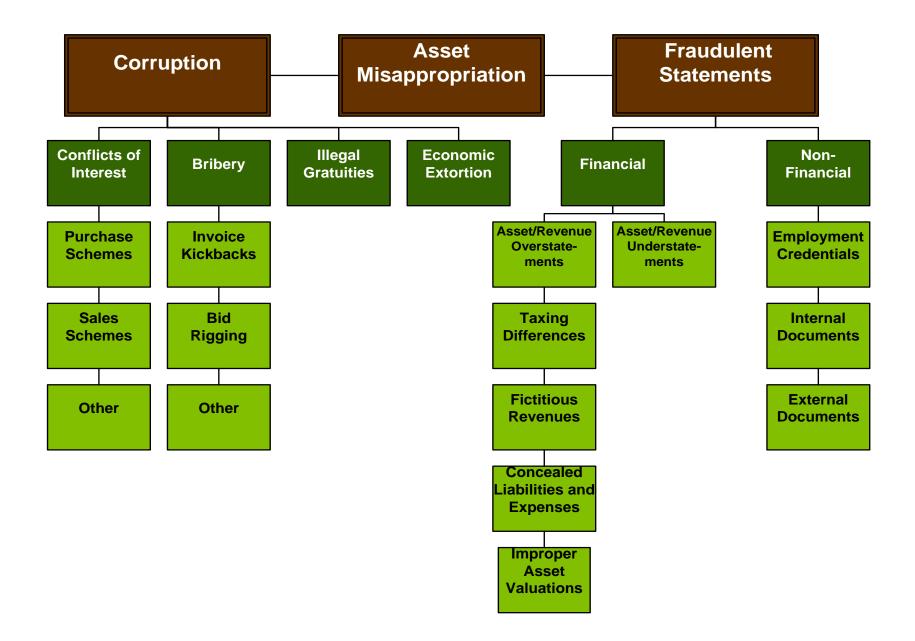
#### What Actions Constitute Fraud

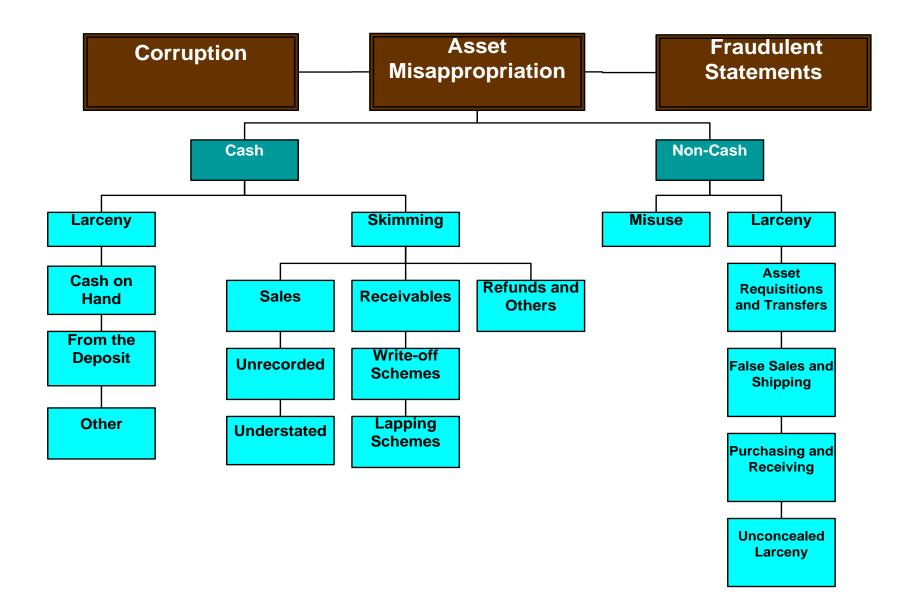
Type of Occupational Fraud & Abuse				
Category	Description	Examples		
Asset Misappropriations	Any scheme that involves the theft or misuse of an organization's assets.	<ul> <li>Fraudulent invoicing</li> <li>Payroll fraud</li> <li>Skimming revenues</li> </ul>		
Corruption	Any scheme in which a person uses his or her influence in a business transaction to obtain an unauthorized benefit contrary to that person's duty to his or her employer.	<ul> <li>Accepting or paying a bribe</li> <li>Engaging in a business transaction where there is an undisclosed conflict of interest</li> </ul>		
Fraudulent Statements	Falsification of an organization's financial statements to make it appear more or less profitable.	<ul> <li>Booking fictitious sales</li> <li>Recording expenses in the wrong period</li> </ul>		

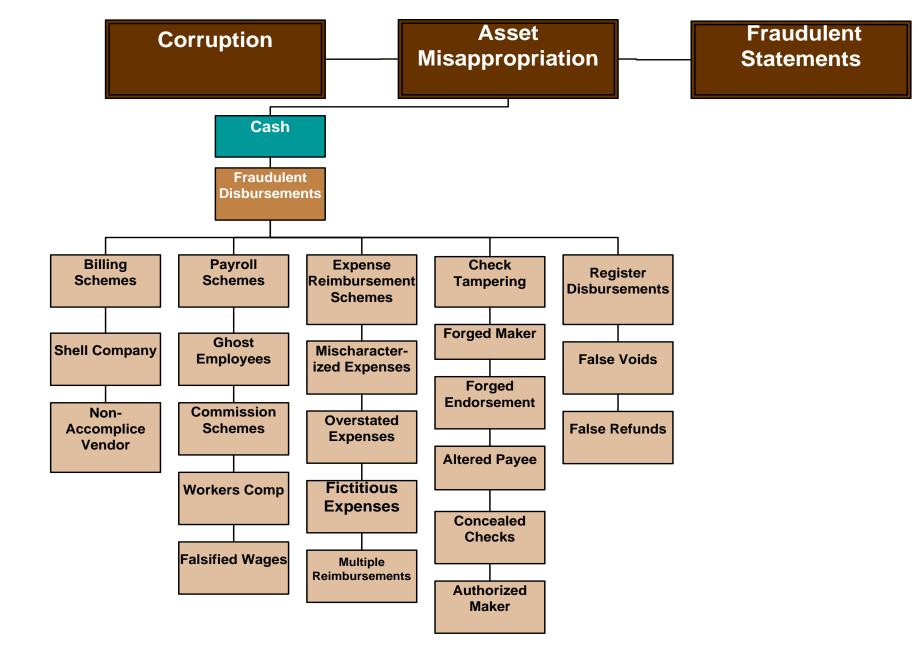
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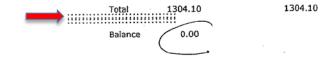
#### Hilton Garden Inn Chicago Downtown/Magnificent Mile 10 E. Grand Avenue, Chicago, Illinois, United States 60611 Tel: +1-312-595-0000 Fax: +1-312-527-1989

⇒	University California Berkeley	Room No. : Arrival : Departure:	606 02/21/07 02/27/07	

#### STATEMENT

Hilton Garden Inn Chicago Downtown, 02/21/07/8:33 PM/47 RY/2

Date Credit	Reference	Charge	
		100.00	
02/21	Room Charges	(189.00)	
02/21	Service Charge	28.35	
02/22	Room Charges	189.00	
02/22	Service Charge	28.35	
02/23	Room Charges	189.00	
02/23	Service Charge	28.35	
02/24	Room Charges	189.00	
02/24	Service Charge	28.35	
02/25	Room Charges	189.00	
02/25	Service Charge	28.35	
02/26	Room Charges	189.00	
02/26	Service Charge	28.35	
02/27	Master Card		304.10



Room> \$217.35 × 6

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Univer Space	sity California Berkeley Laboratory		Room : Arrival: Departure: # of Guest(s Rate:	H422 HDLX 04/19/07 04/26/07 ): 1 \$155.00
Date	Description	Charge	Payment	Balance
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04/19	Room Charges ASTRO	150.00	1	150.00
04/19	G.E. Tax	10.50	5	160.50
04/20	Room Charges ASTRO DAYS	150.00		166.50
04/20	Accommodation Tax	10.50		316.50
04/20	G.E. Tax	6.00		327.00 333.00
04/21	Room Charges ASTRO DAYS	150.00		483.00
04/21	Accommodation Tax	10.50		493.50
04/21	G.E. Tax	6.00		499.50
04/22	Room Charges ASTRO DAYS	150.00		649.50
04/22	Accommodation Tax	10.50		660.00
04/22	G.E. Tax	6.00		666.00
04/23	Room Charges ASTRO DAYS	150.00		816.00.
04/23	Accommodation Tax	10.50		826.50
04/23	G.E. Tax	6.00		832.50
04/24	Room Charges ASTRO DAYS Accommodation Tax	150.00		982.50
04/24	G.E. Tax	10.50		993.00
04/25	Room Charges ASTRO DAYS	6.00 150.00		999.00
04/25	Accommodation Tax	10.50		1149.00 1159.50
04/25	G.E. Tax	6.00		1165.50
04/26	CASH		1165.50	0.00
13	104.10			
	Subtotal	s 1165.5	1165.50	0.00

3 Waterfront Plaza, 500 Ala Moana Bivd., Suite 555, Honolulu, HI 96813 • Phone (808) 524-0900 • Fax (808) 521-9994 Reservations: Toll Free (800) 367-5004 • On Oalu (808) 545-3510 • Fax (808) 545-2163 • www.castleresorts.com

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Feb 06 08 12:43p Hilo Hawaiian Hotel 808-961-9642 p.1 Castle Resorts & Hotels 61.5 Resort & Hotel Management Page: 1 Hilo Hawaiian JB Account: 31D3EL Unit: H422 HDLX Arrival: 04/19/07 754 Las Trakuper Rd Departure: 04/22/07 # of Guest(s): 2 72.42 Lafayette, CA 94549 Rate: Payment Balance Description Charge Date \*\*\*\*\*\*\*\*\* \_\_\_\_\_ \*\*\*\*\*\* ----\_\_\_\_\_\_ \*\*\* PRINTED FROM HISTORY FILES \*\*\* 65.00 \*ASTRO DAY 65.00 04/19/07 ROOMD 69.71 4.71 04/19/07 Accommodation Tax TAT 2.71 72.42 04/19/07 GET G.E. Tax 93.05 20.63 04/20/07 Breakfast #352 BKFST 95.05 PDOUT 2.00 04/20/07 Paid Out tip #352 65.00 160.05 04/20/07 \*ASTRO DAY ROOMD 4.71 164.76 04/20/07 Accommodation Tax TAT 2.71 167.47 04/20/07 GET G.E. Tax 188.10 04/21/07 Breakfast/642 20.63 BKFST 190.10 04/21/07 PDOUT Bkfst Tip/642 2.00 255.10 65.00 04/21/07 ROOMD \*ASTRO DAY 259.81 Accommodation Tax 4.71 04/21/07 TAT 262.52 2.71 04/21/07 G.E. Tax GET XXXXXXXXXXXX6305 262.52 0.00 0609 04/22/07 MC Subtotals s 262.52 262.52 \_\_\_\_\_\_\_ PAID IN FULL --- THANK YOU!

> 3 Waterfront Plaza, 500 Ala Moana Blvd., Suite 555, Honolulu, HI 96813 • Phone (808) 524-0900 • Fax (808) 521-9994 Reservations: Toll Free (800) 367-5004 • On Onhu (808) 545-3510 • Fax (808) 545-2163 • www.castleresorts.com

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Solar Soler Bed & Breakfast Calle Soler 5676 - Palermo Viejo Buenos Aires Argentina

#### UC Berkeley Estados Unidos

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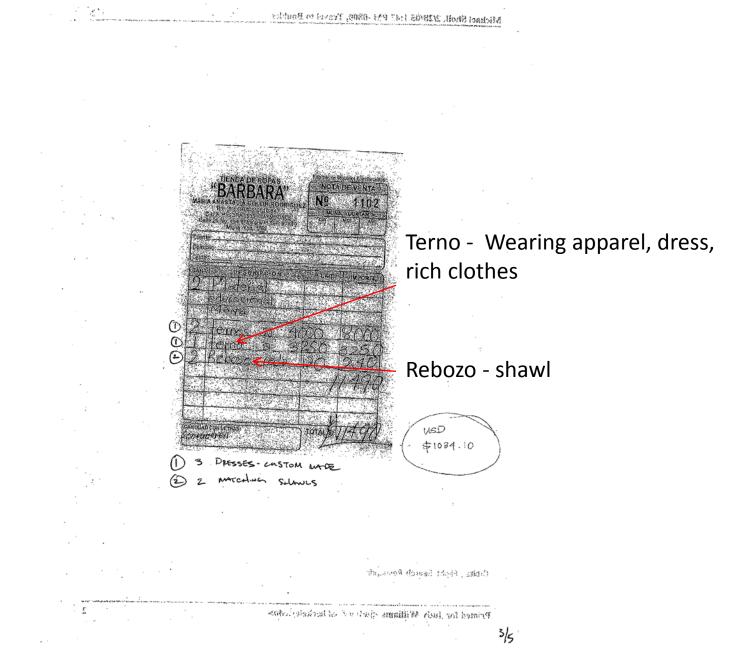
	Fecha	Descripción		Precio	Crédito	Saldo
	24-09-07 24-09-07 25-09-07 25-09-07 26-09-07 26-09-07	Habitación IVA Habitación IVA Habitación IVA		510.00 Incl. 510.00 Incl. 510.00 Incl.		
→	27-09-07	CASH/EFECTIVO			1530.00	0.00
	-		Total		1530.00	0.00

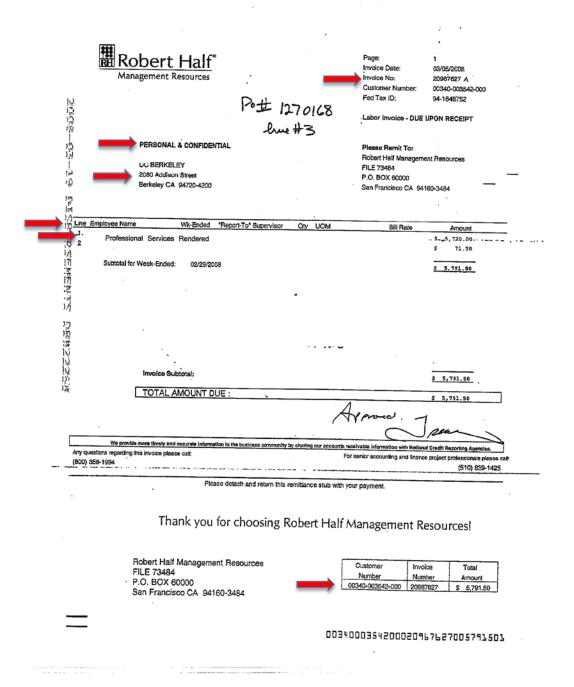
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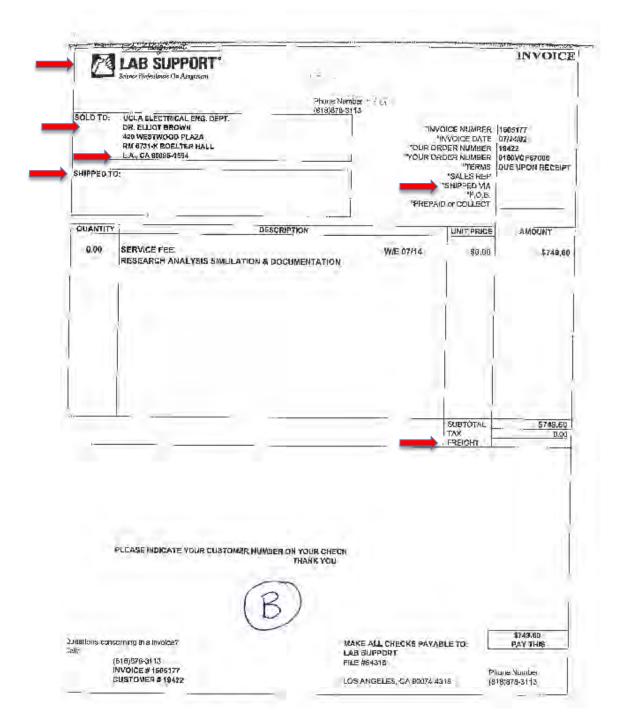
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Are signature stamps or electronic signatures a good control?



A. Yes

B. No

C. It depends



#### Are signature stamps or electronic signatures a good control?



On the Entertainment Purchase Order and Event Planner Card Expenses form could we use a stamp or electronic signature to sign as the:

> Host Department Approver OR Exceptional Approver



#### Are signature stamps or electronic signatures a good control?



I advise against using a signature stamp due to the lack of control around them and the inference that someone other than the signatory is affixing the stamp. Regarding electronic signatures, it depends on what you mean by electronic signature; an email or signature block graphic. For these I advise against signature blocks for the reasons noted above. Emails raise the questions of authenticity and what was actually approved. Logging on to campus systems as the host or approver is ideal as access is authenticated and the opportunity for discrepancies between what is requested or approved and what is paid is reduced.





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